

# Ashlar-Vellum Channel Partner Newsletter December 2010

## Joy and Peace this Holiday Season



The Ashlar-Vellum administrative offices in the U.S. will be on minimal staff December 23rd through January 2nd. During this time, orders placed through our website will be processed by our European office and registration codes sent to you via email. Shipping of physical materials will resume the week of January 3rd. Customer requests for demo codes will also be monitored and fulfilled from the demo forms and from emails to [customer.service@ashlar.com](mailto:customer.service@ashlar.com).

Technical support will be handled as usual through email and our website. To start a support ticket go to our [Support Center](#) or send an email to [support@ashlar.com](mailto:support@ashlar.com).

We wish you a blessed holiday season.

### Ashlar-Vellum Job Board Coming

In response to several companies calling us this month looking for Ashlar-Vellum users to hire, we are looking into adding a job board to our website.



This is envisioned as a place for companies with work and users with skills and time to connect, either for full time or contract jobs. We're still in the planning stages but look for it on our website early next year.

### Early December Sale

Ashlar-Vellum offered 15% off from December 1 through 17, 2010 on drawing and modeling products and service contracts. Response was moderate but encouraging.



### Japanese Court Case

In a hearing last week it was decided in favor of Ashlar-Vellum for all issues that were before the judges pertaining to Ashlar's right to sue in Japan. Now the opposition's appeal to the previous award in our favor will be under consideration, for a probable final decision on March 28<sup>th</sup>.



## User Newsletter

The fourth quarter edition of the *Design Explorer* went out this week via email to our customer and prospect base. Included in this edition were:

- News about updated utility scripts.
- A description of the newly added Reverse Mouse Wheel function and other highlights of Graphite v8 SP3.
- Announcement of the coming job board.
- A proven success story on Henge Docks.
- Another new success story on 2015 Studebaker concept design.



## AlphaCorr and Ashlar-Vellum in Israel

AlphaCorr's Mike Collins and Ashlar-Vellum's Georgiy Sokolov were in Haifa, Israel last week at I.M.A. Ltd. Mike installed and trained the production staff there on SteelRules software for corrugated packaging and box manufacturing. Georgiy is working to improve Graphite's ability to support Hewbrew within the software.



Asaf Abramovich, Shira Vardi – Raz and Gal Klarfeld of I.M.A. Ltd. work with AlphaCorr's Michael Collins.

## Graphite v8 SP3 Released

The latest service pack for Graphite, v8 SP3 r0, Build 881, is released and available for download. From within Graphite use **Help>Check Web of Updates**.



From your web browser download a new demo or go to [www.ashlar.com/v8](http://www.ashlar.com/v8).

In addition, the following issues were also covered in this build:

- Corrected minor issue with the crash log.
- Implemented Preference setting for mouse wheel direction.
- Corrected minor issue when ungrouping some geometry.
- Implemented support for first pen button on some Windows tablets.
- Corrected issue with previous tool selected in multi-palette situation.
- Resolved case in which Graphite failed to prompt to save on close.
- Resolved font issue (GR158).
- Resolved offset placement with closed groups.
- Resolved Copy/Paste bug with Word.
- Enabled immediate refresh for dimension property changes.
- Resolved mystery of occasionally disappearing palettes.
- Clarified Edit Object dialog box for midpoint line objects.
- Enhanced to ignore case sensitivity on file name extensions.
- Enhanced Preferences to track arrow settings for Pen menu.